

HB Products A/S – RMA (Return merchandise authorization)

RMA-form

In case of a claim and/or a return of product for repair or inspection please complete this form, save it and send it per email to qa@hbproducts.dk

After our review we will issue a RMA number.

PLEASE NOTE: We can't handle returns without it.

The RMA number must be used as reference on all documents and the product must be labeled with it.

Customer information			
Company: *		Division/unit	
Address:		ZIP code.	
City:		Country:	
Contact: *		E-mail: *	
Telephone (direct):		Cell phone.	
Product information			
Product: *		Type/model: *	
Delivered, date:		Batch no.: *	
Invoice no.:		HB Order no.: *	
Your ref.:		Qty:	
Is the product under warranty?		YES	NO
Reason for this claim			
Description: *			
Please describe as detailed as possible "not working" or "faulty sensor" is not fulfilling			
Operation conditions:			
Mechanical failure:		Electrical failure	
Comments:			
HB Products		RMA-no.	

* Information required in order to issue a RMA no.